

PRIVACY'S BLUEPRINT: WHY DESIGN MATTERS FOR INFORMATION TECHNOLOGIES

Woodrow Hartzog
Associate Professor
Samford University's Cumberland
School of Law







07 seconds









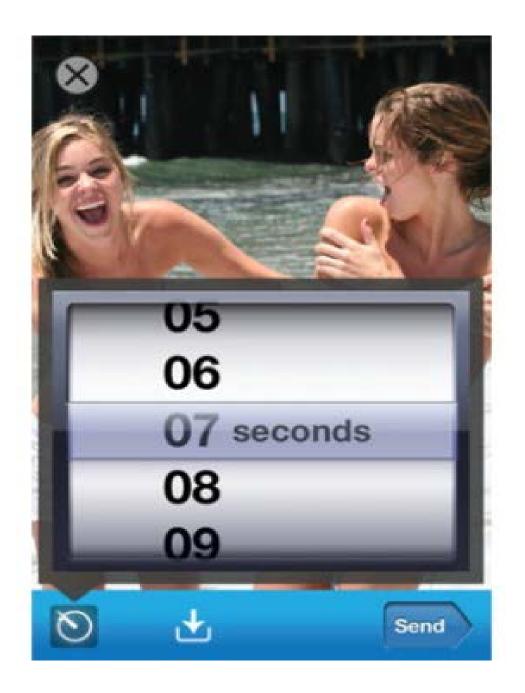
Design

THREE POINTS

- 1. Design matters for privacy
- 2. Privacy law should take design more seriously
- 3.A design agenda should have roots in consumer protection and surveillance law

1. Design matters for privacy

Design is everywhere







Design is power



J Yes

J No

How BAD Are U???

4. Have you ever smeked marijuana (i.e. pet, weed)?

Ves

No

No

No

No

No

No

6. Have you ever driven when you were pretty sure you were over the legal blood alcohol level?

Carnegie Mellon

Carnegie Mellon University Survey of Student Behaviors

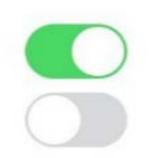
		44%
4. Have you ever smoked marij	juana (i.e. pot, weed)?	
J Yes		
J No		
5. Have you ever "cheated" wh	nile in a relationship?	
J Yes		
J No		
6. Have you ever driven when	you were pretty sure you were over the legal blood alcohol lev	rel?
J Yes		
J No		

"There are no bad technologies, only bad users."

2. Privacy law should take design more seriously

Privacy law's design gap

Give people control

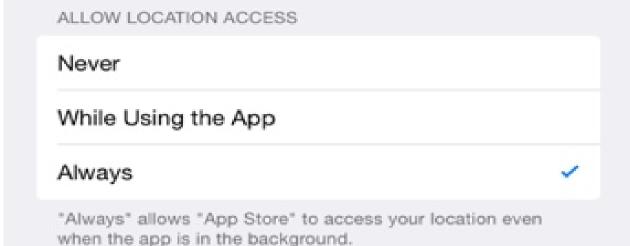


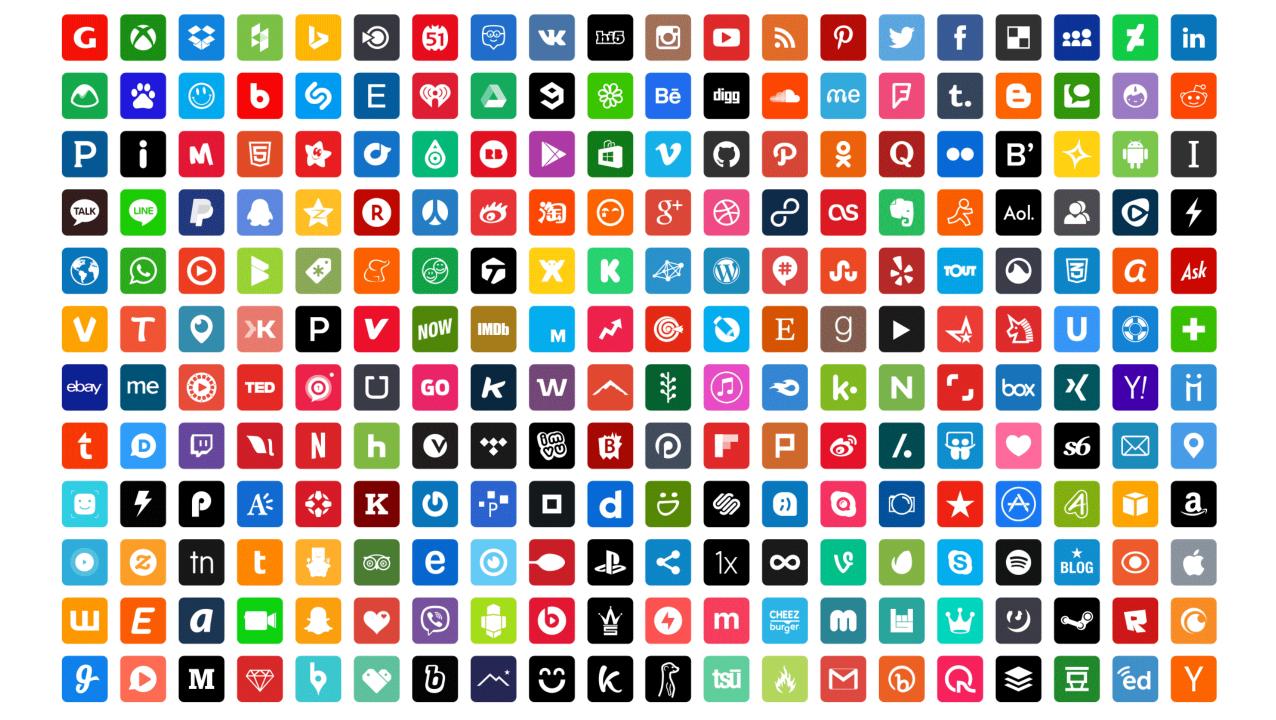
✓ Location Services System Services



PRODUCT IMPROVEMENT







Do not lie

Do not harm

Privacy's Blueprint: A Theory of Privacy Law and Design

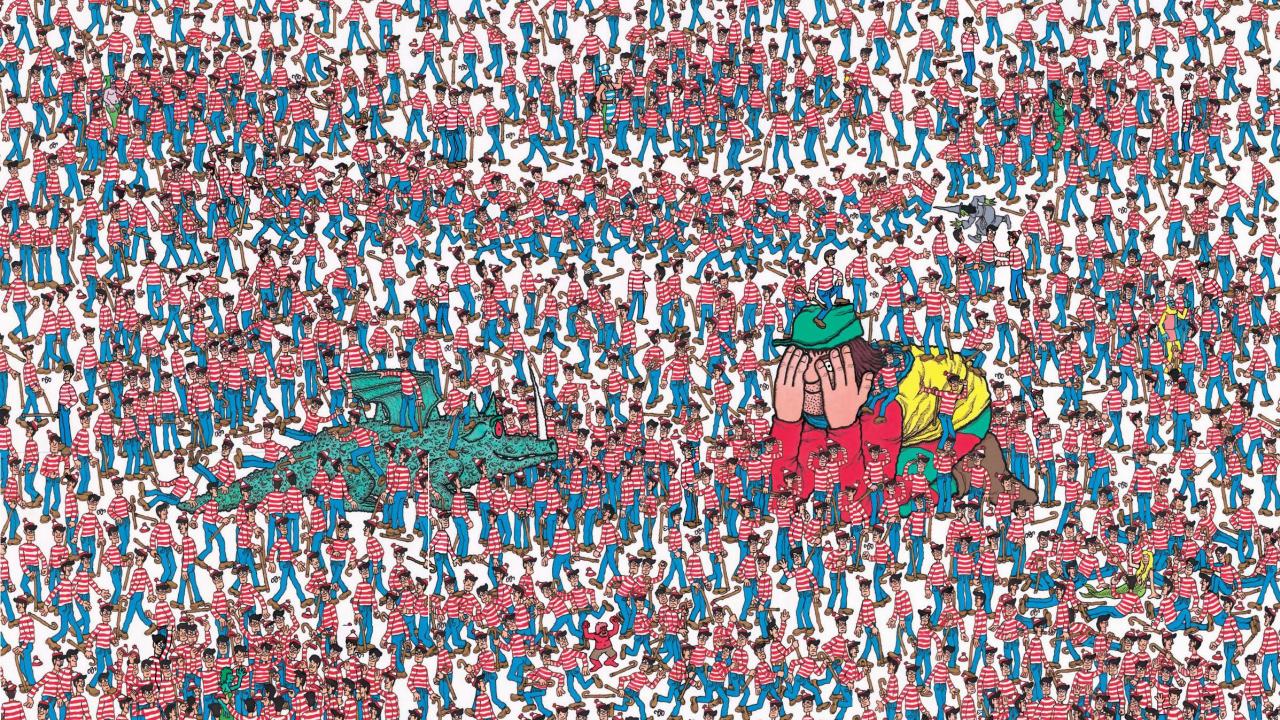
THREE PARTS OF THE BLUEPRINT

- 1. Values
- 2.Standards
- 3.Tools

VALUES IN DESIGN

- 1.Trust
- 2. Obscurity
- 3. Autonomy





Factors Determining Online Obscurity

Search Visibility

Ease of discovery in search systems

Unprotected Access

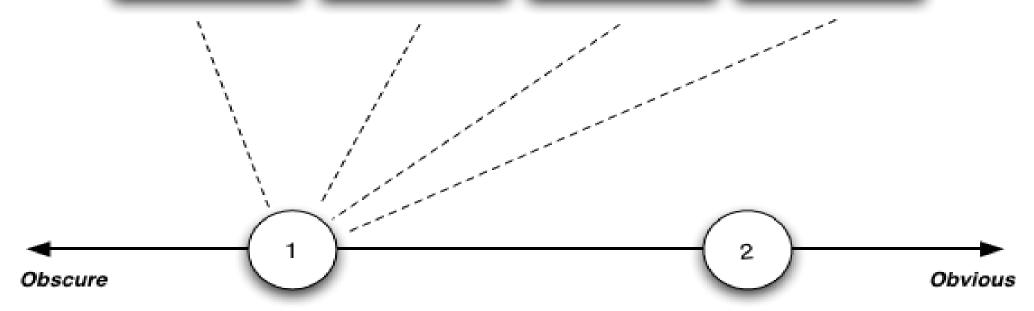
Degree of access restriction

Identification

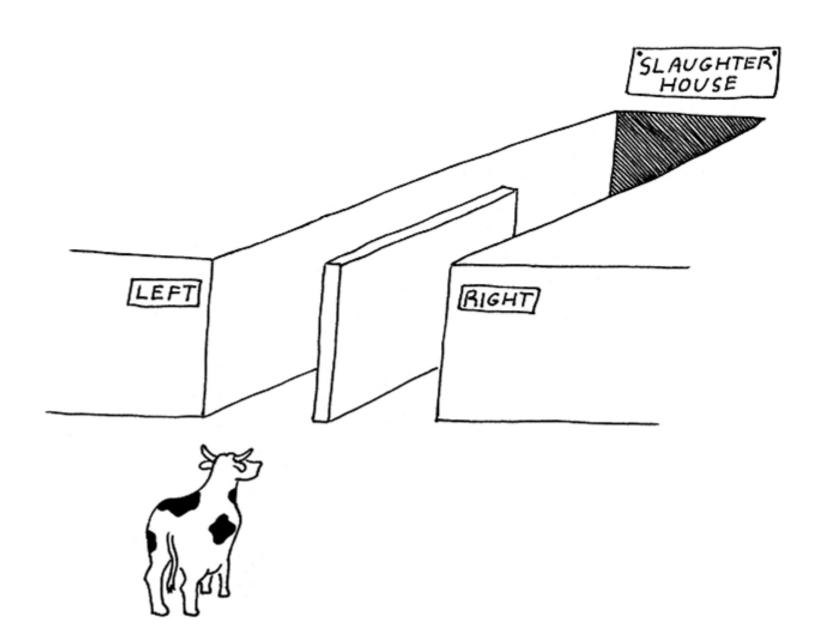
Degree to which individual is identified by direct or indirect disclosure

Clarity

Ability for observer to comprehend discovered information



Obscurity is a continuum, where presence of these factors diminishes obscurity



3. A design agenda should have roots in consumer protection and surveillance law

DESIGN STANDARDS

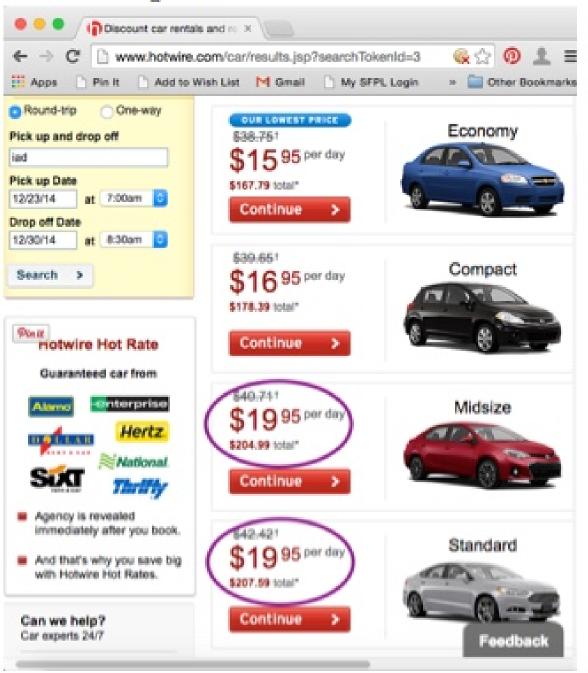
- 1. Deceptive design
- 2. Abusive design
- 3. Dangerous design



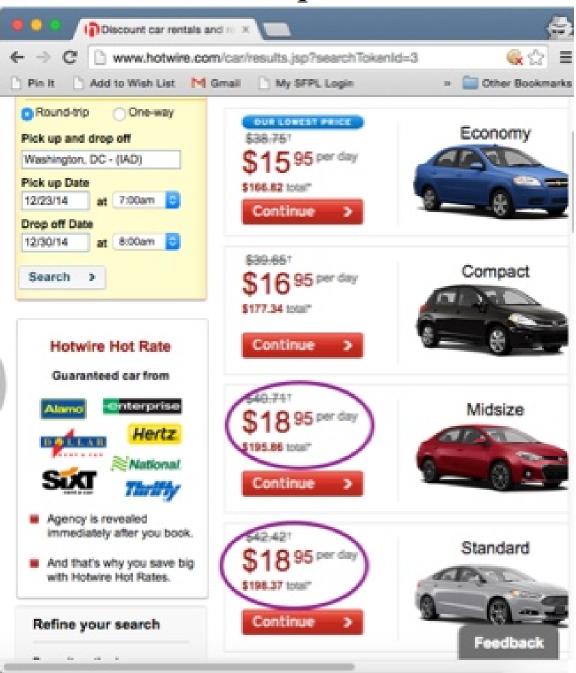




Michelle's price:



Unknown customer's price:





TOOLS

- 1.Soft response
- 2. Moderate response
- 3. Robust response

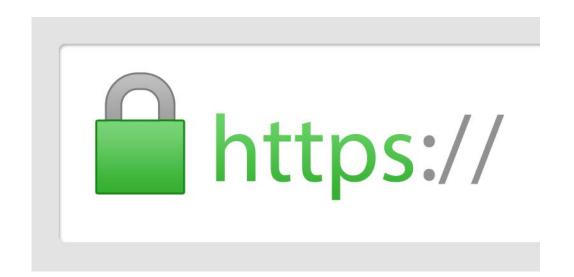
NST

National Institute of Standards and Technology

U.S. Department of Commerce







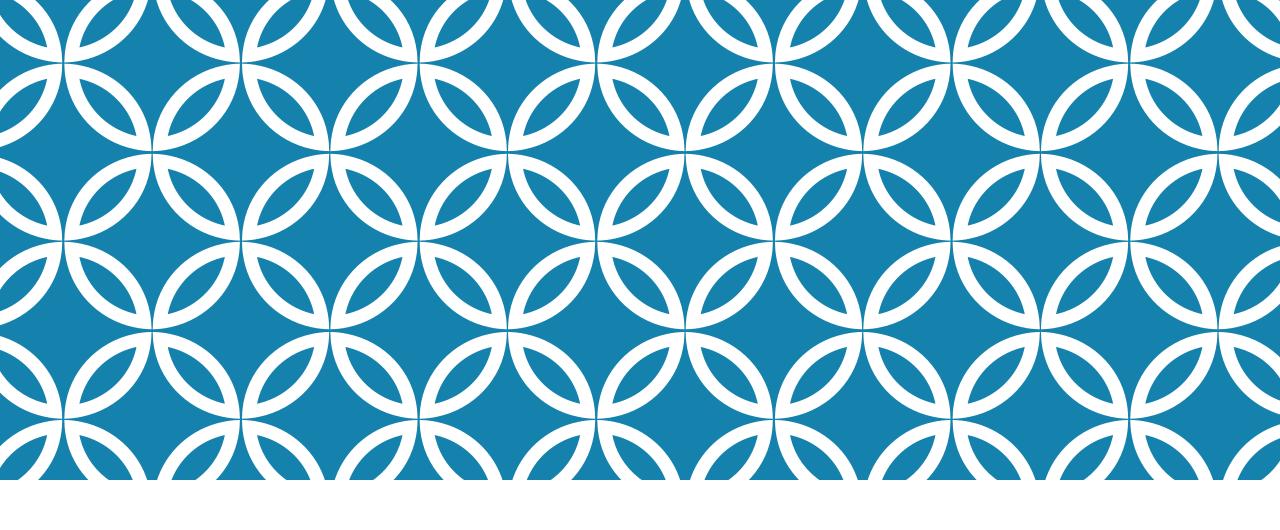






PRIVACY'S BLUEPRINT IN ACTION

- 1. Social media
- 2. Hide and seek technologies
- 3. The Internet of Things



THANK YOU

Twitter:

<u>@hartzog</u>