

A photograph of a brick building at the University of Southampton. In the foreground, a group of students is sitting on a grassy lawn, engaged in conversation. The building has a tiled roof and several windows. The sky is clear and blue, and there are trees in the background.

UNIVERSITY OF
Southampton

International and EU Student Welcome Programme
September 2011

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Welcome to the University of Southampton

We are delighted that you are attending the Welcome Programme for international and EU students.

You will be joining a community of some of the most talented academics and students from around the globe. As one of the top 100 universities in the world we look forward to offering you a superb education and an enjoyable student experience during your time here. We can also provide opportunities for you to develop your skills and experience to help you succeed in your chosen career after you graduate.

The Welcome Programme is designed to help you settle in to life at the University and in the UK before your studies begin. Last year over 1,200 international and EU students took part, so there will be plenty of opportunities to make friends and meet fellow students from all over the world.

Our staff will be available to assist you, so please ask if you need any additional help.

We look forward to meeting you, and wish you well with your studies and future career.



Step-by-step guide

The Welcome Programme is a great opportunity to find out more about the University, settle in and start to make new friends.

This step-by-step guide outlines the practical things you will need to do when you arrive as well as the events that you can take part in. The University Welcome Day events will give you an overview of life in the UK and in Southampton. The Academic Welcome Day activities will give you the chance to find out about teaching and learning here, and you may also be able to attend induction events specific to your discipline.

In addition, there are plenty of social events to help you get to know your fellow students and meet new friends. You can use the timetable on pages 16 and 17 to get an overview of all the events and plan your week.

Step one: on arrival

Hall staff and student welcome assistants will meet you when you arrive at your campus accommodation. Staff and students can assist with any immediate queries and help you settle into your new environment. Our student welcome assistants will be wearing bright green T-shirts with the University logo on them.

Step two: register with the Student Services Centre

At the earliest opportunity following your arrival in Southampton, please register with the Student Services Centre (SSC), George Thomas Building (Building 37), Highfield Campus, University Road, Southampton SO17 1BJ. Please see the campus map on page 18.

At the SSC, you will be able to collect your welcome pack which will include further information about the Welcome Programme. SSC staff and our student welcome assistants will be on hand to provide any help or advice you may need. The SSC will be open on Mondays, Tuesdays, Thursdays and Fridays from 9:00 to 17:30 and on Wednesdays from 9:00 to 15:30.

You can pay your tuition and accommodation fees at the SSC, online, by telephone and in person.

Tel: + 44 (0)23 8059 5959

Email: ssc@southampton.ac.uk

www.webpayments.soton.ac.uk



Step three: attend an identity check-in event, subscribe and enrol

The University must inform the UK Border Agency if any student with a Tier 4 visa does not arrive at the start of their degree programme. We must also take copies of passports and visas for Tier 4 students at an event known as ‘check-in’. You will therefore need to attend a visa, passport and identity check-in as soon as possible after you arrive in Southampton. You must attend personally so we can check your identity against your passport. Students who have different types of visa must also attend; this is particularly important if you have been issued with a Confirmation of Acceptance for Study (CAS).

Female students who choose to wear a niqab will be asked to remove the veil to have their identity confirmed. A female-only environment will be provided to ensure privacy.

If you do not attend a check-in event the University may report you to the UK Border Agency as a non-showing entrant. This will mean that you lose your entitlement to be in the UK.

Check-in

Please ensure that you bring the following ORIGINAL documents with you to the check-in. You will not be able to check in or enrol online without them:

- your current, valid passport
- your visa/biometric identity card, leave stamps or immigration status document showing your permission to stay in the UK
- your University of Southampton student ID number (this will appear on your offer letter or on your University student ID card)

Check-in will be held in Building 58, Level 1 at the following times:

- Monday 19 September:** 9:30–13:00 and 14:00–16:00
- Tuesday 20 September:** 9:30–13:00 and 14:00–16:00
- Wednesday 21 September:** 9:30–13:00 and 14:00–16:00
- Thursday 22 September:** 9:30–13:00 and 14:00–16:00
- Friday 23 September:** 9:30–12:30

There is no check-in on the afternoon of Friday 23 September, as many students will be attending subject-based induction events.

If your visa conditions include registration with the police, you will also need to book an appointment at the Student Services Centre to do this.

“The Welcome Programme provides a taste of campus life and is a great way to make new friends from around the world who are drawn to the University of Southampton because of the opportunities it can offer.”

Cheuk Yan Leung (Canada)
Medicine, Third year



Subscribe and enrol with the University

Once you have completed the check-in process, you will need to set up your University computing account (subscribe) and enrol online. You will be able to do this on the computers provided at the check-in event and assistance will be available if you need it.

Please be aware that you will not be able to enrol online until you have completed the check-in.

All students must enrol before they can officially join the University. This includes students in partner institutions. Enrolment is the process through which you:

- agree to be a student at the University
- indicate your agreement to abide by the University's statutes and regulations and to pay all relevant fees (eg tuition fees)
- check and update key personal information in your student record

If you do not enrol, you will not be entitled to University services such as your student ID card or resources for your programme of study. It is therefore essential that you enrol as soon as you can.

When you enrol you must provide the University with your term time contact details. These should include:

- your address in the UK (you can change it later if you are staying in temporary accommodation)
- your home telephone number in the UK and your mobile telephone number (if you have one)

If you do not have details of your UK term time address when you enrol you must ensure that you update this information online as soon as possible after you arrive in the UK. This is essential for students with a Tier 4 visa as it is one of the visa conditions.

Help with subscribing to your computing account and enrolling online will be available at the check-in event. You can also contact:

ServiceLine (for computing account problems)
Tel: +44 (0)23 8059 5656 (internal 25656)
Email: ServiceLine@southampton.ac.uk
www.southampton.ac.uk/isolutions

Enrolment Helpline (for enrolment problems)
Tel: +44 (0)23 8059 8888 (internal 28888)
Email: enrol@southampton.ac.uk
www.southampton.ac.uk/enrol

Step four: collect your ID card

Once you have enrolled online and registered with your subject area, your identification (ID) card will be available to collect from the administration office of your academic unit. You must show two forms of ID when collecting your card. Further information on the types of valid ID documents that are required is available on the enrolment website, www.southampton.ac.uk/enrol



Please note: your ID card will only be ready for collection if you completed an ID card application form before the deadline for your course. (Most undergraduate students are required to return their ID card application form by 16 September 2011.) If your application arrived at the University after the deadline, your ID card could be delayed by up to 14 days.

For a full list of application deadlines and more information on how to apply for your ID card, please visit the ID card website, www.southampton.ac.uk/idstudio

Step five: attend Welcome Programme and social activities

Familiarise yourself with the timetable of events planned for the coming week (see pages 16 and 17). Alongside the talks, workshops and information sessions on offer, the Students' Union has also organised a range of social activities. For more information on all the events taking place please see pages 8 to 14.

Winchester School of Art (WSA) students

During the Welcome Programme, WSA students will stay at Erasmus Park Hall, Winchester. Transport will be provided so that they can participate in activities on the Highfield Campus in Southampton on 22 September 2011.

Outward Pick-up from Erasmus Park Hall (car park entrance) at 08:40. Drop off at the interchange, Highfield Campus.

Return Pick-up from interchange at 17:00. Drop off at Erasmus Park Hall (car park entrance).

Coaches will be provided for social evening activities by the Students' Union. Please ask at Erasmus Park Hall reception for details.

“A brilliant way to meet and socialise with new students from different cultures.”

Md Mazharul Islam (Bangladesh)
BEng in Electronics with Foundation Year, fourth year

University Welcome Day

Thursday 22 September 2011

The coloured boxes below relate to the Welcome Programme timetable on pages 16 and 17. Please refer to the timetable for an overview of the week's events.

Welcome from the Vice-Chancellor and student safety briefing

Time 10.00

Location The Nuffield Theatre, Building 6 and Turner Sims, Building 52

A welcome from our Vice-Chancellor, Professor Don Nutbeam, followed by important information on how to stay safe and happy at the University of Southampton and in the city.

Visa information workshop

Time 11.00, 12.00, 13.00, 14.00

Location The Cube Cinema, Students' Union, Building 42

This session will provide all the information you need to comply with the UK Border Agency's Tier 4 visa requirements. Every university has its own procedures to monitor compliance so attendance is compulsory for Tier 4 visa holders even if you have studied in the UK before. Non Tier 4 students are strongly advised to attend.

Settling in: making sense of British culture

Time 11.00, 12.00, 13.00, 14.00

Location Meeting Room 2, Students' Union, Building 42

This workshop offers you the opportunity to learn more about what life is like in the UK. Current Southampton students will give you insights into what to expect, and staff and students will answer your questions and provide further guidance to help you make the most of your time here. A great opportunity to make new friends!

Keeping healthy workshop

Time 11.00, 12.00, 13.00, 14.00

Location Meeting Room 1, Students' Union, Building 42

While you are living in Southampton, it is important that you know how to stay safe and well. We all encounter difficulties at certain times. You will find out who to talk to and where you can go if you are feeling unwell or if you need additional support. You will also receive information on registering with a doctor and on the wide range of support services available to you at the University.

Parents and partners welcome

Time 10.00 – 12.00

Location Senate Room, Room 4049, Building 37

A chance for families of international and EU students to find out more about the University and city plus an opportunity to meet other people from around the world who are new to the area.

Booking for this event is essential. Please email welcome@southampton.ac.uk to book your place.

What to see and do in Southampton and the UK

Time 11.00, 12.00, 13.00, 14.00

Location Lecture Theatre B, Room 1057, Building 44

Come and find out about Southampton and the surrounding area. Learn about the city's history, interesting facts and figures, and hear about the best places to visit in the city and beyond. We'll talk you through what Southampton has to offer as well as recommending some excellent UK destinations for days out and short breaks.

Make the most of the Welcome Programme by using this guide to plan the events and activities you would like to attend



An introduction to your Students' Union

Time 11.00, 12.00, 13.00, 14.00

Location Level 2, Students' Union, Building 42

A chance to find out more about your Students' Union – from clubs, societies and events to representation and support.

A guide to banking in the UK

Time 11.00, 12.00, 13.00, 14.00

Location Lecture Theatre A, Room 1041, Building 44

A short talk by Santander providing an introduction to the UK banking system. The talk will cover essential information relating to banking features, facilities and security, as well as a guide to budgeting for student life.

Information Fair

Time 11.00 – 15.00

Location Concourse, Students' Union, Building 42

A variety of local businesses and key University support services will be on hand to provide information to new students.

If you need a rest from all the events on offer, call in at The Bridge, Students' Union, Building 42, to buy some refreshments and meet other new international and EU students. We look forward to seeing you there!



The Welcome Programme is an opportunity to meet students from all over the world and make new friends

Academic Welcome Day

Friday 23 September 2011

The coloured boxes below relate to the Welcome Programme timetable on pages 16 and 17. Please refer to the timetable for an overview of the week's events.

Studying at the University: an interactive session

Time 10.00, 11.00, 12.00

Location Level 2, Students' Union, Building 42

An interactive session, which will focus on broad academic study issues.

English language and study skills support for international and EU students

Time 10.00, 11.00, 12.00

Location Meeting Room 1, Students' Union, Building 42

This talk will outline the different types of support available to students whose first language is not English, including scheduled classes, online classes, self-access learning materials and the Language Advisory Service.

Learning in lectures and seminars: your role

Time 10.00, 11.00, 12.00

Location The Cube Cinema, Students' Union, Building 42

A chance to watch a range of typical lectures and seminars followed by a group discussion.

Welcome from Career Destinations

Time 10:00, 11:00, 12:00

Location Meeting Room 2, Students' Union, Building 42

An introduction to the information and advice we offer on employers and occupations, including temporary work, placement opportunities, volunteering, work abroad, employability skills, equal opportunities and postgraduate study. Find out about the e-jobs online vacancy database, recruitment fairs and the Graduate Passport.

Induction sessions in your subject area

Some subject areas offer a special induction for international and EU students as part of the Welcome Programme on the afternoon of Friday 23 September. These may include talks from staff and students, question and answer sessions and a chance to look at the facilities.

For other disciplines, international and EU students will be able to participate in the main subject-specific induction sessions which are held during Freshers' Week.

Winchester School of Art (WSA)

Time	Event	Venue
09:45	Welcome from the Head of School and Rector of Winchester Campus, Professor Bashir Makhoul	Lecture Theatre A
10:00	Introduction from key academic staff	Lecture Theatre A
Break		
10:40	Enrolment and registration	Lecture Theatre A
11:15	Health and safety introduction	Lecture Theatre A
11:45	Library introduction	Lecture Theatre A
12:00	Introduction from the President of the WSA Students' Union	Lecture Theatre A
12:15	Lunch	Outside Lecture Theatre A
13:30	Tour of WSA campus and the city of Winchester	

Biological Sciences

Time	Event	Venue
13:30	Meet the International Support Team (Matthew Bellamy and Jane Breese)	Reception, Building 85
13:40	Informal sandwich lunch with international student representatives	Room 2209, Building 85
14:30	Meeting with the Head of Biological Sciences and programme managers	Room 2209, Building 85
15:30	Introduction to student societies from student committee members, followed by a tour of the main campus with current international students	Room 2209, Building 85
16:30	Introduction to University library facilities	Meet Linda Robertson in library foyer before moving to Room 4075, Hartley Library, Building 12

Induction sessions in your subject area (continued)

Electronics and Computer Science (ECS)

Time	Event	Venue
14:00 – 16:00	<ul style="list-style-type: none"> – Welcome presentation and introduction to ECS – Brief chance to meet with some ECS postgraduate students. Refreshments – Tour. Getting to know the layout of ECS 	Room 1015, Building 32

Engineering and the Environment

Induction for programmes run by the following academic units and institutes: Aeronautics, Astronautics and Computational Engineering; Civil, Maritime and Environmental Engineering and Science; Engineering Sciences; Institute of Sound and Vibration Research.

Time	Event	Venue
13:00–13:50	All students. Lunch	UG: Room 3011, Building 19 PGT & PGR: Room 2003, Building 7
14:00–15:00	UG* Engineering and the Environment: an overview	Room 3011, Building 19
	UG Introductions and ice breaker activities	Room 3011, Building 19
15:00–16:00	UG Tour of facilities UG Reflections/questions from welcome and tour	Room 3011, Building 19
14:00–15:00	PGT* Tour of facilities PGT Introductions and preparation of questions for panel	Lecture Theatre A, Building 7
15:00–16:00	PGT Panel	Lecture Theatre A, Building 7
14:00–15:00	PGR* Engineering and the Environment: an overview Introductions and ice breaker activities	Room 3019, Building 7
15:00–16:00	PGR Join PGT panel	Lecture Theatre A, Building 7
16:00–16:30	All students. Coffee, tea	Foyer and Room 2003, Building 7

***UG:** Undergraduate **PGT:** Postgraduate taught **PGR:** Postgraduate research

Engineering and the Environment – Foundation Year

Time	Event	Venue
14:00	Welcome and introduction	Foundation year base room 2023, Building 27
15:00	Refreshments	(as above)
15:30	Questions and answers	(as above)

Health Sciences

Time	Event	Venue
14:00–14:15	Welcome by the Dean Outline of events for the afternoon	Foyer, Building 45
14:15–15:00	Sharing experiences and useful tips	Room 2040, Building 45
15:00–15:15	Tea/coffee break	Room 2040, Building 45
15:15–16:15	Introduction to writing and accessing support throughout your studies	Room 2040, Building 45
16:15–17:00	Discussing your programme	Room 2040, Building 45

Please note: All international postgraduate Health Sciences students will also be required to attend the Health Sciences induction day which takes place on Tuesday 27 September.

Southampton Management School

Time	Event	Venue
14:30–16:00	This will be an informal opportunity to say ‘hello’ to some of the staff. Refreshments will be provided.	Garden Court, Building 40

Ocean and Earth Science

Travel by uni-link bus U1 or U6 to the National Oceanography Centre Southampton (NOCS), Dock Gate 4, Southampton.

Time	Event	Venue
14:00–14:30	Welcome to Ocean and Earth Science	Reception, NOCS
14:30–15:30	Tour of NOCS	
15:30–16.00	Questions and answers	

Find out more

For more detailed information about the international and EU induction events

www.southampton.ac.uk/international/welcome

Other activities

The coloured boxes below relate to the Welcome Programme timetable on pages 16 and 17. Please refer to the timetable for an overview of the week's events.

City coach tours

Date 20, 21, 26 September **Time** 14.00
Location Departing from the coach bays situated at the uni-link interchange
Learn more about the city of Southampton from a current student with a journey round the city centre. This event requires booking. Please email welcome@southampton.ac.uk to book your place.

Campus tours

Date 19, 20, 21, 22, 23 September
Location Departing regularly from the Student Services Centre (SSC), Building 37
Student helpers will take you around the Highfield Campus. Tours will depart at regular intervals and announcements will be made before each departure.

The Bridge

Date 19, 20, 21, 22 September **Time** 19.00
Location The Bridge, Students' Union, Building 42
Open for food and socialising.

Orienteering event

Date 21 September **Time** 15.00
Location Bar 3, Students' Union, Building 42 and around the Highfield Campus
What's involved? A chance to get to know your fellow international and EU students through a discovery activity involving finding your way around campus. Food and drink will be provided!

Early arrivals welcome

Date 20, 21, 22 September **Time** 18.15
Location Please ask at your hall reception for further details
A small, informal gathering taking place for all our early arrival students in halls, giving you the opportunity to meet others in your hall and ask any questions you may have.

Tea quiz

Date 22 September **Time** 15.00
Location The Bridge, Students' Union, Building 42
Afternoon tea along with a relaxed quiz for everyone to join in, followed by the opportunity to have dinner and drinks in The Stag's Head from 17.00.

Karaoke

Date 22 September **Time** 20.00
Location Stag's Head, Building 40
Shine on stage singing your favourite rock anthem, power ballad or Broadway hit.

Thursday outdoor market

Date 22 September **Time** 10:00 onwards
Location Outside the Students' Union, Building 42
An opportunity to buy fresh, local produce including fruit and vegetables, Italian breads, fresh fish, meats and much, much more!

Club night: Twisted

Date 23 September **Time** 21.00
Location The Cube, Students' Union, Building 42
The Cube opens its doors for its first event of the year for a guaranteed fun-filled evening.

Some Students' Union events may require booking. For up-to-date information please visit the Students' Union website www.susu.org

Move-in weekend

With most UK students moving into their hall of residence on the 24 and 25 September, the move-in weekend events are a chance to get to know your new flatmates.

The Welcome Party

Date 24 and 25 September **Time** 21.00
Location Students' Union, Building 42
Don't miss out on this huge welcome event, the chance to make new friends and dance the night away!

Students' Union fair and barbeque

Date 24 and 25 September **Time** 12.00
Location Students' Union, Building 42
Students' Union welcomes all new students with a day of activities and information.

Residences welcome

Date 24 and 25 September
Time & location A variety of evening times and locations. Please ask at your hall reception for further details.
As the majority of students arrive on the weekend of the 24 and 25 September, we invite everyone to attend to meet other students and the Residence Support Service. A range of University services and societies will be present for you to get involved with.

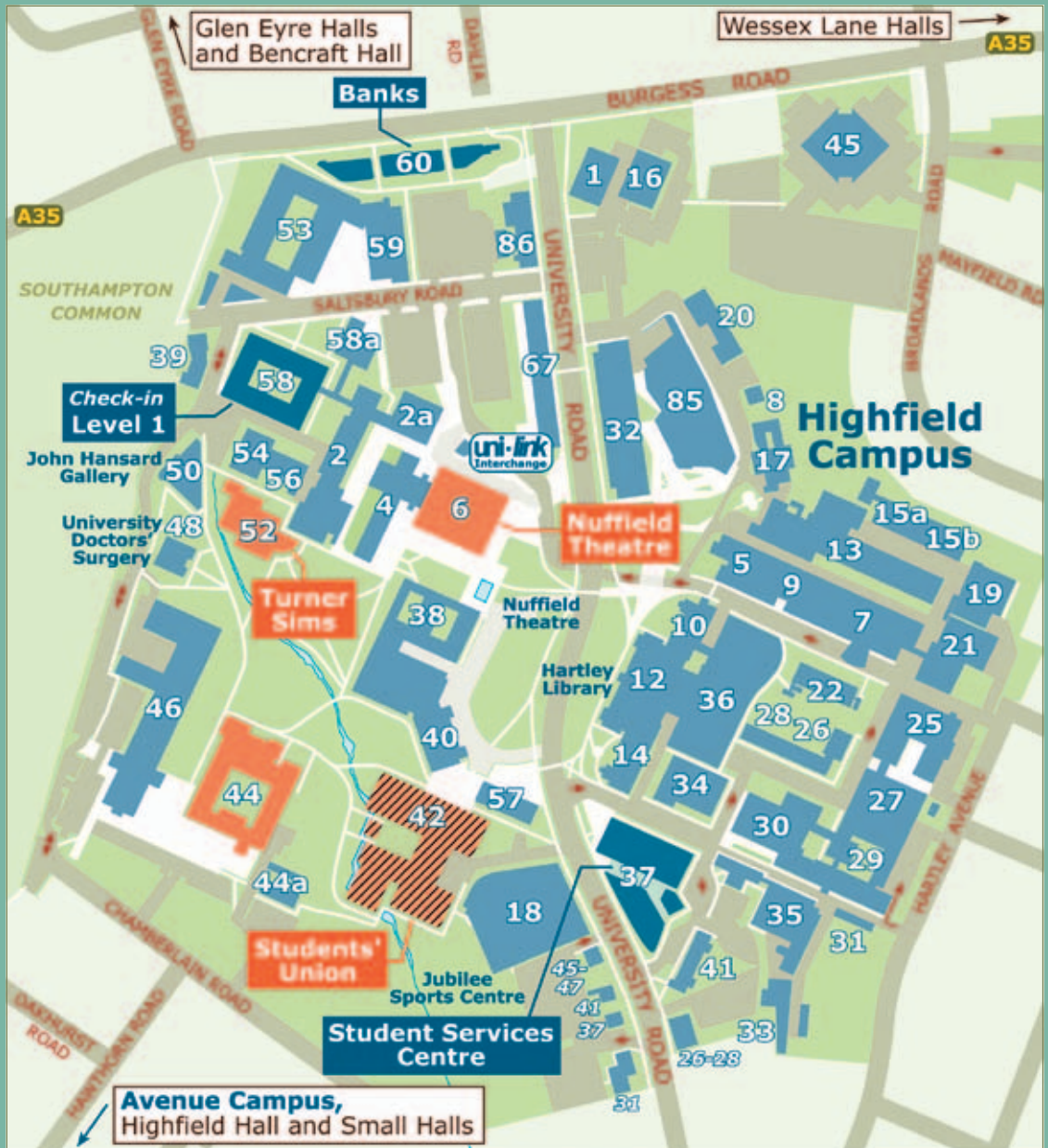
The Student Services Centre offers advice and information on various aspects of student life, including visas, finance, fees and accommodation



International & EU Welcome Programm

	0900	1000	1100	1200	1300	1400	1500	1600	1700	
Monday									Meet and greet	
	Registration and welcome pack collection									
	Check-in event				Check-in event				Campus tours	
Tuesday									Meet and greet	
	Registration and welcome pack collection									
	Check-in event				Check-in event				City coach tours	
		Campus tours								
Wednesday									Meet and greet	
	Registration and welcome pack collection									
	Check-in event				Check-in event				City coach tours	
		Campus tours								
						Orienteering event				
Thursday University Welcome Day	Registration and welcome pack collection									
	Check-in event				Check-in event					
	Parents and partners welcome									
	University welcome		Talks and workshops				Tea quiz			
			Information Fair				Dinn			
			Thursday outdoor market							
			Campus tours							
Friday Academic Welcome Day	Registration and welcome pack collection									
	Winchester School of Art welcome									
	Check-in event								Campus tours	
	Talks and workshops				Subject-specific induction sessions					
				Students' Union fair & barbeque						
				Students' Union fair & barbeque						
						City coach tours				

Highfield Campus map



- University Welcome Day, Thursday 22 September
- Academic Welcome Day, Friday 23 September
- 48 Building numbers
- Footpaths



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University of Southampton

Find out more

For more information about the University of Southampton and for frequently asked questions about university life – from accommodation to careers after graduation – visit www.southampton.ac.uk/international

YouTube: www.youtube.com/UoSInternational

Twitter: www.twitter.com/UniSotonIntl

Facebook: www.facebook.com/UoSInternationalOffice

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Highfield
Southampton
SO17 1BJ
www.southampton.ac.uk

Relevant web links are shown throughout the International & EU Student Welcome Programme booklet. Please also consult www.southampton.ac.uk/international/welcome online for further details and/or any changes which have appeared since first publication of the International & EU Student Welcome Programme booklet or phone +44 (0)23 8059 2772 for more information.

Disclaimer

The University of Southampton will use all reasonable efforts to deliver advertised programmes and other services and facilities in accordance with the descriptions set out in its prospectuses, student handbooks, welcome guides and website. It will provide students with the tuition, learning support, services and facilities so described with reasonable care and skill.

The University, therefore, reserves the right if it considers it to be necessary to alter the timetable, location, content or method of delivery of events provided such alterations are reasonable.

Financial or other losses

The University will not be held liable for any direct or indirect financial or other losses or damage arising from changes made to the event timetable, location, content or method of delivery of various services and facilities set out herein.

Force majeure

The University will not be held liable for any loss, damage or expense resulting from any delay, variation or failure in the provision of services and facilities set out herein, arising from circumstances beyond the University's reasonable control, including (but not limited to) war or threat of war, riot, civil strife, terrorist activity, industrial dispute, natural or nuclear disaster, adverse weather conditions, interruption in power supplies or other services for any reason, fire, boycott and telecommunications failure.

In the event that such circumstances beyond the reasonable control of the University arise, it will use all reasonable endeavours to minimise disruption as far as it is practical to do so.

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This information can be made available, on request, in alternative formats such as electronic, large print, Braille or audio tape, and in some cases, other languages. Please call +44 (0)23 8059 7726 to request an alternative format.

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